



Place slip inside parcel ↓

Returns Slip

Please remember to fill in all the details on the returns slip. It is **especially important to complete your customer details and order reference** so we can process your return - without this information there may be a delay in processing any refund / replacement.

Customer Name

Customer Address

Post Code: _____

Telephone: _____

Order Reference: _____

Product Code
(if known)

Name of Product

Quantity Returned

Return Reason
(see below)

Action Required
(Refund / Replace)

Return Reason Prompts:

Faulty, Damaged, Late Delivery, Wrong Product, Wrong Quantity, Changed Mind, Other (Please specify)

Build and Plumb
Unit 14
Brunthill Industrial Estate
Carlisle
CA3 0EH

Attach to outside of parcel



Sender Details

Post Code: _____